

2023



Community Guide



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Welcome to South Daytona

On behalf of my fellow council members and all of our employees, I want to welcome you to the City of South Daytona which is a dynamic, friendly community ideally located on the beautiful Halifax River. South Daytona is well known for its small-town ambience based on a rich heritage and strong values.

We all strive as a community to keep our neighborhoods clean and our businesses looking their best. It is our goal that South Daytona remain a safe, walkable community for all our residents to enjoy. It is essential that all our City employees treat our citizens and visitors with respect and dignity, striving to anticipate their needs and expectations. Residents of South Daytona have a strong sense of community which makes our City a great place to live, work, and raise a family.

Whether you are visiting, newly located, or are a long-term resident, we hope you will take a few moments to familiarize yourself with this informational booklet. Please join our Facebook page for up-to-date information, upcoming events, and alerts. We are very proud of our City and we hope you will be too. Welcome!

Mayor Bill Hall





South Daytona's History



South Daytona, bordered by the Halifax River, was once called the Town of Blake. The land was particularly suited to orange cultivation and vegetable gardening, and many of the early settlers profitably engaged in those endeavors. According to the National Archives and Records in Washington, D.C., Blake opened its first post office on August 19, 1878. Around 1886, the first train came as far as Daytona, and ten years later, the line extended to Miami. Soon thereafter, a railroad station was built at Big Tree Road crossing.

By 1926, the towns of Daytona, Daytona Beach and Seabreeze were consolidated into the City of Daytona Beach. Daytona Beach then proceeded to annex adjacent territory including the Town of Blake. Unhappy with taxes and appraisals levied, the residents of Blake succeeded in breaking away from Daytona Beach in 1928 to become the incorporated town of South Daytona. Soon after World War II, the town created a Building Department, followed by a Planning & Zoning Board. Builders and developers became interested in the area and the town began to prosper and develop its infrastructure. South Daytona was the first town in the Halifax Area, after Daytona Beach, to install sanitary sewers. The Town continued to grow and was incorporated as the City of South Daytona on June 18, 1951.

The population has grown to more than 13,000 and encompasses 4 square miles. The city has roughly 45 miles of roadway, 40 miles of sewer lines and 55 miles of water lines. The average elevation is 6.5 feet above sea level.



In 2022, a small museum was established in City Hall which we encourage you to take the opportunity to visit. The City is always interested in donations of pictures or historical items to be included in the display cases at City Hall. For more information stop by City Hall or call 386-322-3014.

William C. Hall Mayor



Phone:
(386) 295-6636

Email:
bhall@southdaytona.org



Born in Daytona Beach, Bill was raised in South Daytona. He is a graduate of Mainland High School, Daytona Beach Community College and the University of Central Florida with a Bachelor's Degree in Criminal Justice and a Master's Degree in Public Administration.

He also graduated from the FBI National Academy, Quantico, Virginia. He was elected Mayor in 2016.

Bill began his almost 40 years of public service with the Daytona Beach Police Department as a reserve police officer in 1978, and then served with the Ponce Inlet Police Department before starting with the South Daytona Police Department in 1979. He worked his way up through the ranks before becoming Chief of Police in 2005, retiring in January 2013. His decades of service focused on making the safety of our citizens his top priority.

As a lifetime member of South Daytona Citizens Alert, an active member of South Daytona Lions Club and a Charter member of the South Daytona Historical Society, his community service continues.

Bill works part-time as a sales representative. Bill and his wife, Darlette have been married for 33 years. He has three children and two grandchildren.

Brandon L. Young Councilman Seat 1



Phone:
(386) 453-5645

Email:
byoung@southdaytona.org

Brandon L. Young was born and raised in the Halifax area. He earned a Bachelor of Science in Accounting and Master of Business Administration from the University of Central Florida and is currently pursuing a Doctor of Business Administration from Liberty University. He was elected to Seat 1 in 2010 and served as Vice Mayor from 2014 to 2018.

Active in many community organizations and youth sports programs, Brandon currently serves on the Board for the Volusia League of Cities Executive Committee (since 2013 and was elected President in 2017), and the Florida League of Cities Finance, Taxation and Personnel Committee. He has received a wide range of training from the Institute for Elected Officials and the Advanced Institute through the Florida Institute of Government.

Brandon is the Vice President and Chief Human Resources Officer for Embry-Riddle Aeronautical University and has been with the University since 1998. He has been an adjunct professor for ERAU and Stetson University, both in the College of Business. He serves on the Board of the United Way and the FUTURES Foundation for Volusia County Schools.

He has previously served on the Board of Directors for One Voice of Volusia, Junior Achievement Volusia County Board of Directors and is past President of the Volusia/Flagler Society of Human Resource Management. He was also a member of South Daytona's Land Development Regulation Board and is past President of the Bryan Cave Homeowners' Association.

Brandon married his high school sweetheart, Tammy, and they have 3 sons; Zachary (senior at ERAU), Dylan and Dalton (seniors at Spruce Creek High School). They are active members of Tomoka Christian Church in Ormond Beach.

Douglas P. Quartier

Councilman

Seat 2



Phone:
(386) 299-6511

Email:
dquartier@southdaytona.org



Douglas Quartier moved to South Daytona in 1961 from Syracuse New York. A life-long resident since that time, he graduated from Spruce Creek High School and attended Daytona Beach Community College (now Daytona State College). He was sworn in as a City Councilmember in November 2018 and reelected without opposition in 2022.

After working at Halifax Hospital for several years, Doug joined the Daytona Beach Police Department in 1979. In 1980 he began his long career with the South Daytona Police Department. Rising through the ranks of the department, Doug was promoted to Captain and retired from the force in 2015.

Doug has been active in many community organizations including the South Daytona Historical Society, the South Daytona Lions Club and he is a lifetime member of the South Daytona Citizens Alert, where he currently serves as Vice President.

Doug and Tammy Quartier have been married for almost 30 years and have five children and seven grandchildren. Their youngest child, Kailynne died of a brain tumor at the age of 13. Her memory is honored during the annual Kailynne Quartier Memorial Ride benefitting the Lion's Club efforts to prevent childhood blindness.

Doug takes great pride in being a part of our City for more than five decades. He enjoys working with citizens, volunteering at City sponsored events and spending time traveling with his family.

Lisa L. O'Neal

Councilwoman

Seat 3



Phone:
(386) 322-3014

Email:
bwitte@southdaytona.org

Councilwoman Lisa O'Neal was first appointed to fill the temporary vacancy of Council Seat 4 until election in 2010, following the untimely passing of her husband, the late Mayor Blaine O'Neal. Later that year, Lisa won her bid for City Council Seat 3 and continues to carry on her family's legacy of civil service.

She served as Vice Mayor from 2018 to 2020.

Born in Cleveland, Ohio, Lisa has been a Florida resident since 1971. She graduated from Forest High School in Ocala, holds a bachelor's degree in business administration and is a certified paralegal.

Lisa received additional training from the Florida League of Cities and the John Scott Dailey Florida Institute of Government at the Institute for Elected Municipal Officials. She is currently employed as the assistant to the Police Chief for the City of Holly Hill.

Councilwoman O'Neal participates in many civic and community events and continues her involvement in organizations such as the South Daytona Citizens' Alert. She is a member of the National Association for Professional Women.

Her past service includes four years as an architectural review board member with her homeowners' association and four years on the Volusia League of Cities' Executive Committee.

Lisa enjoys spending time with her son, Blaine, and step-daughter Riley. In her spare time she likes to cook, read and travel.

Eric Sander Vice-Mayor Seat 4



Phone:
(386) 852-8588

Email:
esander@southdaytona.org



A native of South Daytona, Eric graduated from Mainland Sr. High School ('74) and went on to earn a BA in Natural Science from the University of South Florida. After college, Eric found work in Ponce Inlet as mate on the headboat Snow White III and then on the charterboat Little Dolphin before partnering with his brother, Norman to buy a boat they named JAWSOME to participate in the newly formed commercial shark fishery. He expanded his shark fishing business by buying a larger vessel named MARSEA.

In 1998 Eric took an opportunity to "switch hats" and work for the State of Florida's Fish and Wildlife Research Institute as a field and research biologist conducting recreational fishing surveys with fishermen at docks, piers, and boat ramps. He was the Regional Coordinator for the North East Florida region and was responsible for the completion of the fishery surveys and sea observer trips scheduled for the region.

Eric departed FWRI in 2019 to focus on his own business of publishing fish identification charts, guides, and rulers for saltwater anglers. He continues to facilitate national workshops for NOAA Fisheries Service that trains federally permitted seafood dealers in a specific method of shark species identification that he developed.

Eric began his over 20 years of service to South Daytona as a member of the Code Enforcement Board in 2001. He has also served on the Land Development & Regulations Board, 10 years as Chairman, and the Planning and Appeals Board, also as Chairman before running in 2020 for Seat 4 of the City Council. He became Vice-Mayor in November, 2022.

Eric and his wife Kim have been married for over 25 years. They enjoy all things Florida and traveling together.

Signature Annual City Events

Spring:

- Spring Egg Hunt
- Spring Baseball
- Baseball Opening Day
- Mother's Day Tea
- Volusia County Spring Break Camp at James Street Park
- Drive-In Movies at Reed Canal Park
- Annual Kid's Fishing Tournament
- Sparkle Days

Summer:

- Volusia County Summer Camp at James Street Park
- Youth Soccer
- Annual Night Out Against Crime Parade

Signature Annual City Events

Fall:

- Mayor's Golf Tournament benefiting the South Daytona Community Trust
- Halloween Drive-Thru Boo
- Annual Kailynne Quartier Memorial Ride
- Fall Youth Baseball
- BBQ & Blue Grass Festival
- Drive-In Movies at Reed Canal Park

Winter:

- Youth Flag Football
- Holiday Tree Lighting Event
- North Pole Drive-Thru
- Holiday Lighting Awards
- Volusia County Winter Break Camp at James Street Park
- Drive-In Movies at Reed Canal Park



Annual Kailynne Quartier Memorial Ride



In September, the South Daytona Citizens Alert Council, South Daytona Lions Club, along with the South Daytona Police Department, host the Annual Kailynne Quartier Memorial Ride. The ride starts at the South Daytona Police Department with stops at various locations within Volusia County such as the Deland Police Department, and Destination Daytona. The ride always ends with a picnic lunch at the Piggotte Community Center. All types of vehicles are welcome to join the ride.

Kailynne Quartier, a beautiful 13-year-old, lost her heroic battle with brain cancer on July 16, 2007. Kailynne was the daughter of Retired Captain Doug Quartier, a 35-year veteran of our Police Department.

The Memorial Ride is a fundraising event, with the proceeds benefitting numerous local charities, programs, and foundations.

Please call the South Daytona Police Department at 386-322-3030 to learn more. This is an annual event you do not want to miss.



National Night Out Against Crime Parade



National Night Out is an annual community-building campaign that promotes community policing. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.

Millions of cities take part in National Night Out on the first Tuesday in August. South Daytona has a parade throughout the City, beginning at 7:00pm. Turn on your porch lights and look for the parade passing through your neighborhood. Make a sign, wave hello and show your partnership with the City.

Volusia County Camps at James Street Park



Spring Break Program: Youths can fill their break with field trips and exciting destinations including movies, roller skating and water parks.

Winter Break Program: This is a fun alternative for youths during their holiday break. Trips include roller skating, movie and bowling.

Summer Day Camps: We've got the cure for the summertime blues! Sign your student up for the Summer Camp program which offers field trips and fun from James Street Park.

For information about the Volusia County Camp Programs held at James Street Park (Youth Activity Building), contact Matthew Coleman at mcoleman@volusia.org or 386-736-5953.

Drive In Movies at Reed Canal Park



Drive In Movies at Reed Canal Park occur several times throughout the year, typically in the Fall, Winter and early Spring. A popular family friendly movie is selected and begins at dark. Movies are shown at Reed Canal Park, North Nova Road Entrance, 2871 S. Nova Road, South Daytona. Free candy and popcorn is available for attendees and the Citizens Alert Crime Dog Wagon sells other snacks and goodies (cash only).

Baseball, Soccer and Flag Football

The City of South Daytona sport leagues emphasize the development of the ideals of good sportsmanship, honesty, courage, and a sense of belonging. Every child is encouraged to play and have fun doing it. The City hosts two baseball leagues each year, in the spring and fall for ages 4-13 years old, soccer in the summer and flag football in the late fall/early winter.

Mayor's Golf Tournament



Each Fall, the Mayor's Golf Tournament raises money to benefit the South Daytona Community Trust furthering efforts to support the Residents of South Daytona.

The tournament is named in memory of Blaine O'Neal who served as the Mayor of South Daytona for five years before his sudden passing in 2010. Blaine was a life-long South Daytona resident who had a deep love for the City. He was a strong supporter of the nonprofit South Daytona Community Trust. In memory of his commitment to the City, we host the Annual Blaine O'Neal Memorial Golf Tournament.

Halloween Drive-Thru Boo



The Halloween Drive-Thru is a safe, fun way to celebrate the Halloween season. This event typically occurs the Friday before Halloween. Participants are able to drive through Reed Canal Park, stopping at various decorated areas to receive candy and treats.

BBQ & Blue Grass Festival



The annual BBQ and Bluegrass Festival is held in November in Reed Canal Park. BBQ teams compete in a Florida BBQ Association sanctioned competition. There are food vendors, a beer garden, and several Bluegrass bands who play throughout the day. This event also includes artisan vendors and activities for the whole family.

North Pole Drive-Thru



A great start to the winter season is a drive through the City's North Pole. This event is set for the first Friday in December. Similar to the Drive-Thru Boo, participants drive through Reed Canal Park, stopping at various winter stations for treats, ending with Santa and Mrs. Claus.

Holiday Lighting Awards



Bring cheer to your neighborhood by decorating your home. Each December neighbors are able to call in and nominate homes for an award presented by the City Council.

Spring Egg Hunt



The Spring Egg Hunt in Reed Canal Park is for children 10 and under. The event is typically scheduled for the weekend before Easter at Reed Canal Park. The hunt begins promptly at 10:00am and we encourage participants to arrive in plenty of time to get their children to their egg hunt area.

After the hunt, activities are available such as taking a picture with the Bunny and a petting zoo.

Baseball Opening Day



Spring Baseball Opening Day is the start of our Spring Baseball Season. This is a day to wish our players, coaches and parents a great season of fun, team building, friendship and memories.

Mother's Day Tea



Pinkies Up! South Daytona Parks and Recreation hosts an Annual Mother's Day Tea Party. This is an afternoon high tea to celebrate the special moms, friends, aunts, grandmas & mother figures in your life. Register early as this event sells out quickly.

Annual Kid's Fishing Tournament



For 26 years, the South Daytona Police Department has held a Kid's Fishing Tournament. This event requires pre-registration and is a day of fun and learning. In 2023, the Kid's Fishing Tournament was sponsored by Southern States Fishn' & Huntn' Magazine and was held at Reed Canal Park.

For more information on City Events,
follow [City of South Daytona Parks & Recreation Facebook Page](#).
As always, call (386) 322-3070 for more information on any event.

James L. Gillis, Jr. City Manager



City Hall, 1672 S. Ridgewood Ave.
South Daytona, FL 32119

Phone: (386) 322-3014

Email: lgillis@southdaytona.org



The City Manager is appointed by the Mayor and City Council and, as the Chief Executive Officer of the City, is responsible to this governing body for the administration of all City affairs. The City Manager directs and supervises the administration of all departments, offices and agencies of the City.

The office of the City Manager serves as the focal point for executive leadership to ensure that programs and operations reflect the policy goals and objectives established by the Mayor and City Council. This office holds the ultimate responsibility for the enforcement of all laws, provisions of the City Charter and City Council directives.

The City Manager develops, recommends and implements policies that guide the administrative and financial needs of the City with a focus on sustained fiscal health. The City Manager is a moral representation of ethical behavior and understands that the City's success depends on leadership's ability to focus on excellence, set and achieve goals, serve others and to listen to the needs of the community.

James L. Gillis, Jr. is the City Manager for the City of South Daytona. He holds a Bachelor of Science Degree in Civil Engineering and a Master of Science Degree in Engineering Management from the University of Central Florida. He has worked for the City of South Daytona since 2003. He started with the City as the Assistant Public Works Director and then held the Public Works Director position before being appointed City Manager in 2018. He is a registered Professional Engineer in the State of Florida.

Building & Community Development

City Hall
1672 S. Ridgewood Ave.
South Daytona, FL 32119

Hours: Monday-Friday
8:00am-4:30pm



Community Development
Laureen Kornel
Phone: (386) 322-3022
Email: lkornel@southdaytona.org



Building Department
John Boden
Phone: (386) 322-3024
Email: jboden@southdaytona.org



The City's Community Development Department is responsible for Development Review, zoning determinations, and long-range planning.

Development applications are reviewed and the Community Development Department determines their compliance with the City's Comprehensive Plan, Land Development Code and other related city ordinances as well as local, state and federal code requirements and regulations. Development Review begins with a pre-application meeting, followed by application submittal, Development Review Committee review, and public meetings if required for approval.

The City's Zoning section interprets and administers the City's Land Development Code (LDC) Zoning District Regulations. Zoning categories regulate establish uses, building setbacks, and development standards for each piece of land within the City. These categories segregate land uses into three main categories - residential, commercial and industrial.

Business Tax Receipt Process

The City is committed to preservation and improvement throughout our business districts and strives for commercial areas to be neat, clean, and visually appealing. Each business in South Daytona requires a Business Tax Receipt. Various city departments participate in the business tax receipt review process including the Code Compliance Department.

FEMA — CRS PROGRAM

The City of South Daytona is an active participant in the Community Rating System (CRS) Program of the Federal Emergency Management Agency (FEMA). Our City has been approved by FEMA as a Level 7 Flood Preparedness Community. This rating allows South Daytona residents and businesses a discount up to 20% on their flood insurance premiums. To find out if your home is in a designated floodplain, visit the FEMA Flood Map Service Center and type in your address. <https://msc.fema.gov>

A graphic with a teal background and white circular accents. It features the text "2023 Annual Information for the CRS Program (Community Rating System)" in bold black font. Below the text is a large QR code. To the right of the QR code is a stylized map icon with a location pin and a dashed line. At the bottom, it says "visit our website to learn more..." in italics.

**2023 Annual Information
for the CRS Program**
(Community Rating System)

visit our website to learn more...

Building Department

The Building Department is responsible for the intake, review and inspection of all permit applications within our jurisdiction. Plan review for newly submitted permit applications will occur once all required documents have been received. Building Department employees will review submitted documents and promptly email each applicant a list of deficiencies (if any). The permit will be held until all deficiencies have been addressed. Upon submittal of a complete application, the Building Official will promptly review the application and notify the applicant when the permit is ready to issue. All permits must be picked up from our Building Department in person before inspections can be scheduled.

It is the responsibility of the permit holder to schedule all inspections that are required on a project. Next day inspections are required to be scheduled no later than 3:00pm on the day prior. Depending on the Inspector's schedule, morning or afternoon inspections may be requested but cannot be guaranteed. The permit holder must arrange for access to perform inspections. Any inspection that cannot be performed due to not having access will be charged a re-inspection fee. Inspections are performed daily between the hours of 8:00AM – 4:30PM.

Florida Building Code states the following regarding required permits:

Any owner or owner's authorized agent who intends to construct, enlarge, alter, repair, move, demolish or change the occupancy of a building or structure, or to erect, install, enlarge, alter, repair, remove, convert or replace any impact-resistant coverings, electrical, gas, mechanical or plumbing system, the installation of which is regulated by the Building Code, or to cause any such work to be performed, shall first make application to the building official and obtain the required permit. It is the owner or contractor's responsibility to contact the Building Official if there are any questions as to whether or not a permit is required.

It is the goal of the Building Department to provide the highest level of customer service to every contractor and citizen of the City of South Daytona. We strive to make the process of obtaining a building permit in our City simple and efficient. If, at any time, you have questions or feedback about our processes or requirements, please do not hesitate to contact our Building Official.

South Daytona

Building Department

Phone: (386) 322-3017

Email: permits@southdaytona.org



- Garage Sale Permits are free (available at City Hall)
- Each household is limited to 3 consecutive days with a total of 6 days per calendar year.
- Limit of 3 permits issued per home during the calendar year.
- Please do not post more than 3 signs for your sale. Two directional signs to your property and one on site.
- Signs must be removed the day following the sale.

For More Information www.southdaytona.org

Code Compliance

Contact Code Compliance:

Phone: (386) 322-3025

Email: jmcenany@southdaytona.org



Josh McEnany
Economic Development Director

Code Compliance, through a proactive environment, helps solve community problems and stay at the forefront of creative and effective code enforcement. The Code Compliance team provides citizens with the highest quality of service and upholds and enforces Codes and Standards established to protect property values, owner investments and improve health, safety, and welfare of the citizens of South Daytona. The goals of the Code Compliance Department are to educate the public about the City's codes and ordinances and to obtain voluntary compliance.

Through voluntary compliance, cooperation, a spirit of personal responsibility and community pride, conditions that create code violations can be eliminated.

The Code Compliance Department also administers the Rental Housing Program. All rental housing within the city must have an active business tax receipt and receive an annual inspection. Contact us to learn more.

COMMON CODE VIOLATIONS:

Help us keep our neighborhoods a great place to live, play and work by avoiding these most commonly cited violations:

1. HIGH GRASS / YARD MAINTENANCE

Grass must not grow or exceed a height of twelve (12) inches (per city code). A height of 2-3 inches is preferred for a neat and clean streetscape. The best way to keep away weeds, insects and rodents is to maintain your lawn. Keep all grass and landscape areas watered to ensure good health. It is the responsibility of every property owner to mow the grass in the right of way in front of their home.

When voluntarily compliance is not obtained, the City will proceed with an abatement of the violation. In accordance with Ordinance 8-21, and upon proper notice to the property owner, if the violation remains, the City is authorized to put the property in sanitary condition to ensure compliance is achieved.

2. JUNK, TRASH AND DEBRIS

Junk, trash, garbage, yard waste, paper, furniture, tires, building materials, tree trimmings, and any other debris cannot be left in the yard and must be properly disposed of. Unlimited residential garbage collection is every Monday and Thursday (Yard Waste on Monday). Removal will prevent vermin and insects. Garbage cans must be shielded from the public view. Empty containers must be removed by the end of collection day.

Code Compliance

When compliance is not obtained voluntarily, the City will proceed with an abatement of the violation. In accordance with Ordinance 8-21, and upon proper notice to the property owner, if the violation remains, the City is authorized to put the property in sanitary condition to ensure compliance is achieved.

3. FAILURE TO TRIM TREES AND SHRUBS

Trees and shrubs are required to be trimmed away from the sides of the home and must not block adjacent sidewalks. Homes, walls and fences should be kept clear of vines and vegetation. Yard Waste is collected every Monday and is unlimited. If there is a tree on your property that you wish to remove please contact the Code Compliance office.

4. CONDITION OF HOME AND STRUCTURES

All exterior (includes any wood, siding, shingles, roof covering, railings, fences, walls, ceilings, porches, doors, windows, screens) parts of a structure must be maintained in weather tight, rodent proof, sound condition and in good repair. Keep houses and businesses freshly painted to ensure your property looks its best. No one wants to live or own a business next to an eyesore. When structures and fences are routinely maintained, their usable life will be extended thus avoiding costly repairs and replacement. Structures and fences that are well maintained are the first impression that your property makes to neighbors in the community, so make it a good one!

5. OUTDOOR STORAGE

Outdoor storage is prohibited. You may not keep indoor furniture, household appliances, auto parts, building materials, or any other similar items outside.

6. TEMPORARY SIGNS

Yard signs are not permitted. Any temporary political signs must be removed from private property within 7 days after the Election. Remember – signs in the right-of-way are not allowed.

7. PARKING

Vehicles must be parked on the designated driveway, garage, or carport. On-street parking is prohibited in residential areas unless attending a residential gathering limited to an occurrence of not more than once per calendar month per property. Parking is not allowed on lawns. Vehicles must not block sidewalks. No inoperative or unlicensed motor vehicle shall be parked, kept or stored. Vehicles may not at any time be in a state of major disassemble, disrepair, or in the process of being dismantled. The orderly parking of vehicles enhances a well-maintained property. Vehicles “for sale” cannot be parked on the street or right of way. RV’s and boats must be parked in the back or side yard, behind the front plane of the home.

8. PROHIBITED AND INOPERATIVE MOTOR VEHICLES

Vehicles or equipment with a size exceeding 96 inches in height, 22 feet in length, 80 inches in body width and trailers exceeding 96 inches in height are prohibited unless within a fully enclosed structure. No flat or stake-bed body, utility body or dump body, truck tractors or semi-trailers, no trucks fitted with wrecker equipment, no beach buggies, swamp buggies, mud buggies, etc. No vehicle specially equipped for racing. No bulldozers, earthmovers, front-end loaders, backhoes, forklifts, farm tractors, road graders and similar machinery. No step vans and no buses. Inoperative and/or derelict vehicles are not permitted. A vehicle is considered inoperable if a current tag isn’t displayed and/or it is not fully equipped to legally and safely operate on public streets.

Code Compliance

9. RV'S, BOATS AND TRAILERS

Operational and registered boats, trailers and recreational vehicles must be parked in an enclosed garage, carport or the rear or side yard of the property (behind the front plane of the home).

10. BUSINESSES AND HOME OCCUPATIONS

Engaging in a business requires a Business Tax Receipt and zoning approval. Please contact the Community Development Office for more information.

TO REPORT CODE VIOLATIONS:

Online: www.southdaytona.org, click on the Mayor's Action Center on the left side of the home page. Next click on the "Submit a Complaint" link (next to the picture of the green grass). If this is your first visit, you must register. Set up your user name and password. Once that is done you can enter the complaint and the address of the problem property. For follow-up log back in to your account and then click on "View my requests." Click on the complaint to view actions, documents and violations found.

By phone: (386) 322-3025 during normal business hours, Monday through Friday 8:00 a.m. to 4:30 p.m.

It is the duty and responsibility of every property owner to maintain those areas of parkage abutting their property. These duties and responsibilities shall include cutting and mowing grass and weeds, edging of sidewalks and curbs, maintaining irrigation systems and cutting and trimming of flowers, vines, shrubbery and trees so as to keep the sidewalks and roadway safe and clear from obstruction and maintain a neat, trim appearance in such areas and to keep the parkage area free from debris, refuse, landscape material, rock or other material that could be an obstruction to the road or sidewalk or otherwise constitute a safety concern.

Report any missing, dirty, or leaning signs, hydrants in need of painting, cracked or settled segments of sidewalks in the right of way to the Public Works Department at (386) 322-3080 for prompt attention.

HELP PREVENT SEWER BACKUPS

**PROTECTING OUR SEWERS IS A
SHARED RESPONSIBILITY.**


Keep our water clean,
protect public health
and avoid expensive
repairs.

**Save the Pipes!
Never Flush Wipes!**



Wet wipes, personal hygiene products, and other household waste should not be flushed.


Never flush wipes, even "flushable," "disposable" or "sewer-and septic safe" wipes should never be flushed.



South Daytona PARKING GUIDE

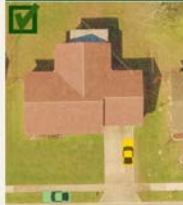
*Help keep our neighborhoods beautiful
by following these simple rules:*

**Park in the
Driveway**






**If there is a car in the driveway,
you may use the Parkage area.**

"Parkage"
The area in between the
property line and street or
between the sidewalk and
the street.



Please remember:

- Do not park in the grass or dirt.
- Do not block sidewalks.
- Do not park in the street.
- No inoperative or unlicensed motor vehicles.



Code Compliance

THE CODE COMPLIANCE PROCESS

The City of South Daytona has established a simple two-step process to address code compliance issues and afford due process in the administration of violations of municipal codes and ordinances. While voluntary compliance is our primary goal, when necessary, code compliance officers may issue notices and citations which may include fines and other fees.

STEP 1: NOTICE OF VIOLATION

When a complaint is received or an officer observes a violation, the matter is investigated by the Code Compliance Department. Generally, a code compliance officer will inspect the property, note any violations of municipal code, and attempt to make in-person contact with the owner or tenant. If we make contact, we encourage education of the violations and the required codes and simply ask for compliance. If the responsible party is not available, we will issue a courtesy notice.

If compliance is not achieved through education, the code compliance officer will notify the violator in writing and advise him or her of the nature of the violation and shall give the violator a reasonable time to correct the violation. This notice may be posted on the property and mailed to the property owner listed on the tax rolls.

If the deficiency is corrected within a reasonable amount of time as stated in the violation notice, no further enforcement action is required. Approximately 90% of code enforcement cases are resolved by the responsible party following the instructions given by our code compliance officers whose primary goal is to maintain property values in the City. When voluntary compliance is not obtained, the City will proceed to Step 2 which involves pursuing an order from the Special Master.

STEP 2: SPECIAL MASTER HEARING

The Special Master is an attorney and member of the Florida Bar who is appointed by the City Council to preside over code compliance matters. The Special Master has the jurisdiction and authority to hear and decide alleged violations as provided in Chapter 162, Florida Statutes.

When voluntary compliance is not achieved as described in Step 1, violators will be given a Notice of Hearing to appear before the Special Master. If you are summoned to appear before the Special Master, you may want to represent yourself or hire an attorney to represent you at the hearing.

The Special Master can issue fines of up to \$250 for each day the violation remains uncorrected and could ultimately result in a City-imposed lien against a property's title. If the violations are severe and pose a threat to the health and safety of neighbors, the City will request an abatement order from the Special Master to correct the nuisance utilizing contractual labor at the expense of the property owner.

Did our solid waste contractor miss your garbage, yard waste or recycling?

Please call the Public Works Department at 363-322-3080 and report it.

Our contractor has 24 hours to pick it up after it is reported or they will receive a fine.

CALL 363-322-3080



Please help us keep South Daytona looking great by reporting any missed collections.

Animal Control



Did you know the City of South Daytona has an Animal Control Services Team?

Our Animal Control Services Team sets an extremely high bar for professionalism and community service. Whether you have found or lost a pet, need details on the Trap-Neuter-Return (TNR) program, need a pet license or wish for Code Compliance to investigate complaints relating to animal issues, call the city and we will be there to assist you!

Contact Animal Control:

Phone: (386) 322-3014

Email: jrobinson@southdaytona.org

The main contact for our Animal Control Services Team is Jay Robinson. Jay can be found at the City Manager's Office and has over 30 years' experience working with animals. She can be reached at 386-322-3014.

A few reminders:

- Have your animals licensed through our Police Department and microchipped by a veterinarian.
- Bring found pets to the Police Department.
(DO NOT take directly to the Humane Society or Volusia County)
- The City cannot handle calls involving wild animals, go onto roofs or into homes to catch animals, or assist with bees or wasps.

For more information, please call 386-322-3014. We are very lucky to have such a professional and experienced staff to keep our community and pets safe.

Found a Lost Dog in South Daytona?

Bring to the South
Daytona Police
Department
or call
(386) 322-3014



The Animal Control Team will....

- 1 Scan for a Microchip and call the Owner
- 2 Place pictures on Social Media
- 3 If unable to locate, take to our partners at the Halifax Humane Society

Did you know 63% of lost dogs are found less than a mile from their home.

Animal Control: Pet Licensing

Animal Control Licensing

All dogs and cats, 6 months or older, must have a current rabies vaccination and City license. Licenses are available at the Police Department (386) 322-3030 and must be renewed annually in October. Current rabies certificates are required for all licenses. Annual license fees:

\$2.00 – each spayed or neutered pet

\$5.00 – each unaltered pet permit

(additional documentation is required)

Vietnamese Pot Belly Pigs are now allowed in the City as a pet. The owner of a Vietnamese pot belly pig must have a health certificate from a Florida licensed veterinarian stating that all necessary and appropriate vaccinations have been administered and are current. Licenses are available at the Police Department and must be renewed annually in October.

\$22.00 – initial application and license

\$2.00 – annual renewal

Responsible Pet Ownership

The City charges a retrieval fee for animals picked up running at large:

1st offense - \$20, 2nd offense - \$30, 3rd and subsequent - \$50

When the owner of an animal found running at large cannot be located within a reasonable period of time, the animal is taken to Halifax Humane Society, LPGA Boulevard, Holly Hill, (386) 274-4703, where it is held at least 3 days. The animal's owner is liable for the Humane Society fees.

Common animal ordinance violations that may result in a fine or possible future legal action are as follows:

- Failure to Restrain (not on a leash or outside their property)
- Failure to License (City license not obtained)
- Allow to Run at Large (including cats)
- Allow to Become a Public Nuisance (barking)
- Failure to Provide Adequate Care
- Excessive Number of Pets (no more than 4 dogs, cats, or a combination thereof, over 6 months of age)

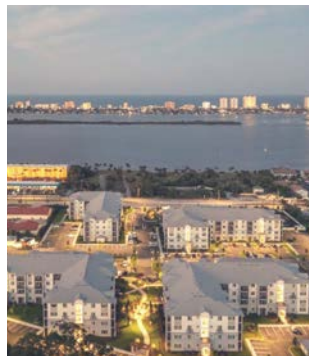
Note: Animal owners are responsible for the removal of waste on public or private property. To report animal complaints you may call (386) 322-3014 or (386) 323-3568.



Pet Licensing:

South Daytona Police Department, 1672 S. Ridgewood Avenue, South Daytona

Phone: (386) 322-3030



Economic Development

The mission for Economic Development is to create conditions for economic growth and improved quality of life by expanding the capacity of individuals, businesses, and communities to maximize the use of their talents and skills to support innovation, job creation, and private investment. Economic Development Staff works with existing local businesses, the Port Orange South Daytona Chamber of Commerce, Team Volusia Economic Development Corporation and many other local partners for business retention, relocation, and recruitment of quality businesses. The city offers a wide range of incentives for a targeted business in efforts to enhance the business corridors and improve quality of life for our residents.

South Daytona is a Small City with Big Economic Development Opportunities. The City's US 1 overlay district and opportunity zone runs from Beville Road to the South City Limits. This special district encompasses one-third of the City's land areas and is located along the shores of the Halifax River.



Josh McEnany
Economic Development
Director

City Hall
1672 S. Ridgewood Ave.
South Daytona, FL 32119

Phone:
(386) 322-3025

Email:
jmcenany@southdaytona.org



STAY INFORMED



Twitter

@southdaytonafl
@South_DaytonaPD



Facebook

City of South Daytona - Government
City of South Daytona Parks & Recreation
South Daytona PD
South Daytona Fire Department



Website

www.southdaytona.org



Newsletter

The Newsletter is mailed to households quarterly. It is also available online at www.southdaytona.org



Human Resources
Trudy O'Dell, MSM, PHR, SHRM-C
Phone: (386) 322-3069
Email: trudy.odell@southdaytona.org



Finance
Jason Olivia
Phone: (386) 322-3063
Email: jolivia@southdaytona.org



Utility Billing
Caitlin Weiss
Phone: (386) 322-3005
Email: cweiss@southdaytona.org



City Hall
1672 S. Ridgewood Ave.
South Daytona, FL 32119

Hours: Monday-Friday
8:00am-4:30pm

Human Resources, Finance and Utility Billing

Human Resources provides personnel services for all city employees. The department deals with all aspects of employment from application to termination. The department is responsible for implementing effective practices for the hiring, training, development, retention, and growth ensuring our employees keep our city government running effectively and efficiently each day.

For a listing of job opportunities, please visit our website at www.southdaytona.org.

The Finance Department is responsible for developing, implementing and maintaining a comprehensive financial management system for the City including centralized accounting, financial and budgetary reporting. The department oversees purchasing, accounts payable and payroll processing, budgetary preparation and compliance, cash and debt management, grants and fixed asset administration and utility billing.

The mission of the Utility Billing Department is to ensure accuracy and efficiency in billing and collection of utility charges. The department strives to provide service that will exceed all expectations by listening to our residents and businesses, and responding to their needs in a timely, professional, and courteous manner.

The Utility Billing Department analyzes and calculates meter readings monthly. Statements mailed include services of water, sewer, storm water, and garbage. Utility Statements mailed monthly are due twenty (20) days after the statement is rendered. If payment on any bill is received after the due date, penalties will be assessed to the account. Utility Accounts that remain delinquent on the thirtieth day (30) will be subject to service interruption and additional fees. Call Customer Service at (386) 322-3002 for a list of bill dates, due dates, and penalty amounts.

Utility Billing staff is committed to excellence and is available to assist residents requesting new service, service termination, and general questions. Please contact us and we will be happy to assist you.

Utility Billing has convenient ways to pay monthly utility statements.

- 1) Pay on-line by visiting www.southdaytona.org
- 2) Drop Box (North Side of City Hall)
- 3) Drive Through (North Side of City Hall)
- 4) City Hall, Utility Billing Department

Smart water meters are coming to the City of South Daytona

The City of South Daytona has initiated a comprehensive project to replace and modernize our older water meters with new, proven technology that has been successfully installed by other public water systems. Using funds from the American Rescue Plan Act (ARPA), the City has committed an initial \$1.6 million to begin the process of replacing approximately 5,500 existing water meters throughout the City's Water System over the next year.

The primary goal of this project is to provide the most accurate and reliable water usage data for our residents and businesses by installing advanced metering technology, commonly known as "smart meters" using Advanced Metering Infrastructure (AMI). The AMI technology collects water consumption data accurately and securely. The City knows that our residents and businesses expect the highest level of accuracy possible allowing all our residents and businesses to have confidence in the accuracy of their utility bills.

Benefits of AMI Smart Water Meters:

- Precise and timely water usage and billing data
- Improved data collection to direct water conservation efforts
- Increased service and transparency in utility billing processes
- Online residents and businesses portal to monitor usage and set leak alerts

Frequently Asked Questions

What is Advanced Metering Infrastructure or AMI?

AMI stands for Advanced Metering Infrastructure. With AMI, every resident and business will be able to accurately measure water usage in their home or business. This will be accomplished by the AMI unit automatically sending a secure radio signal to the data collector where the information is processed within the City's utility billing system.

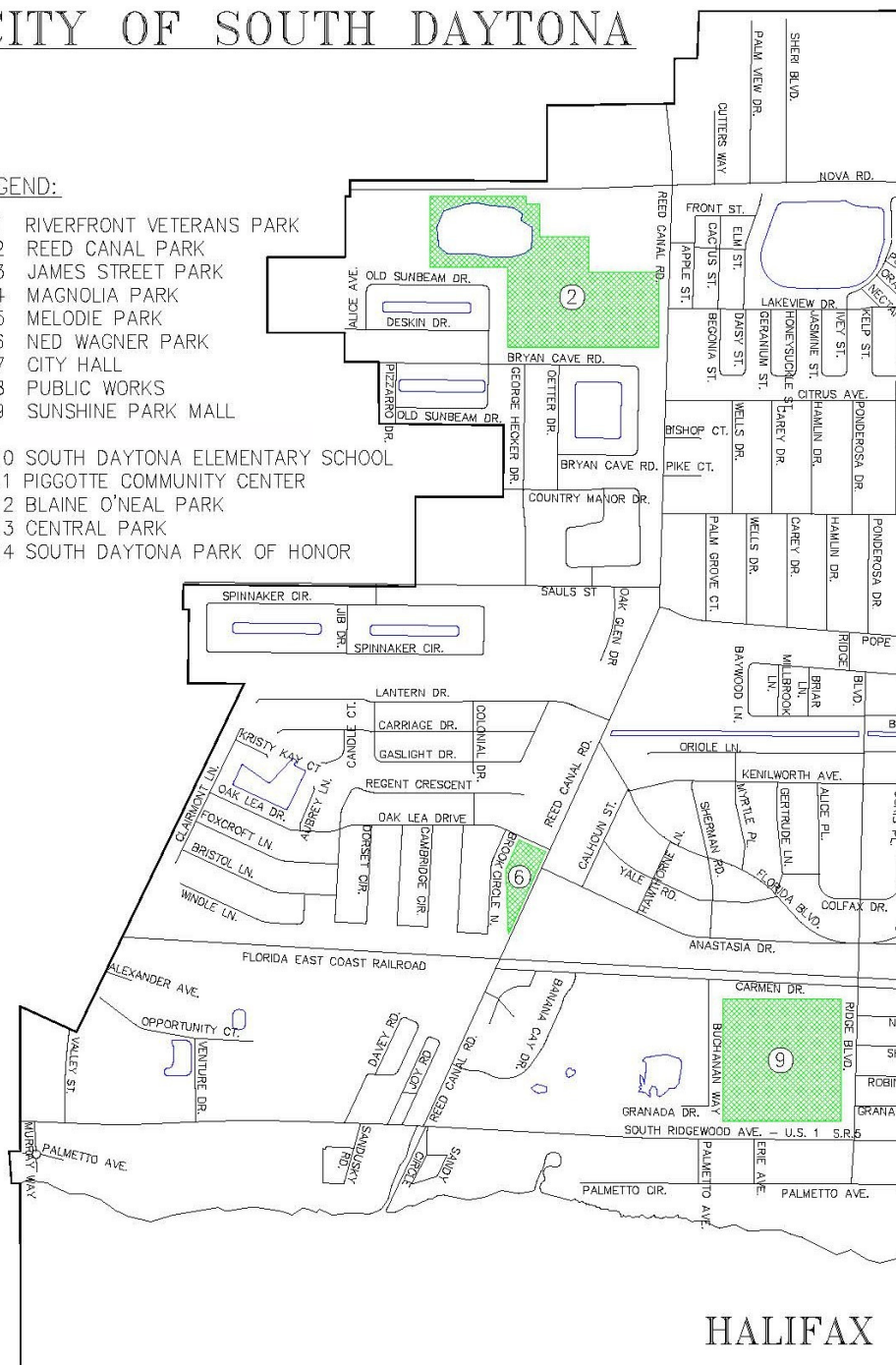
Why is the City adopting AMI?

Installing AMI smart meters will provide for a more consistent, timely meter read, thereby enabling our residents and businesses to have a high degree of control over consumption on the utility bills they receive. We are excited to implement AMI because it will enable us to improve customer service through the delivery of more timely information to all our residents and businesses.

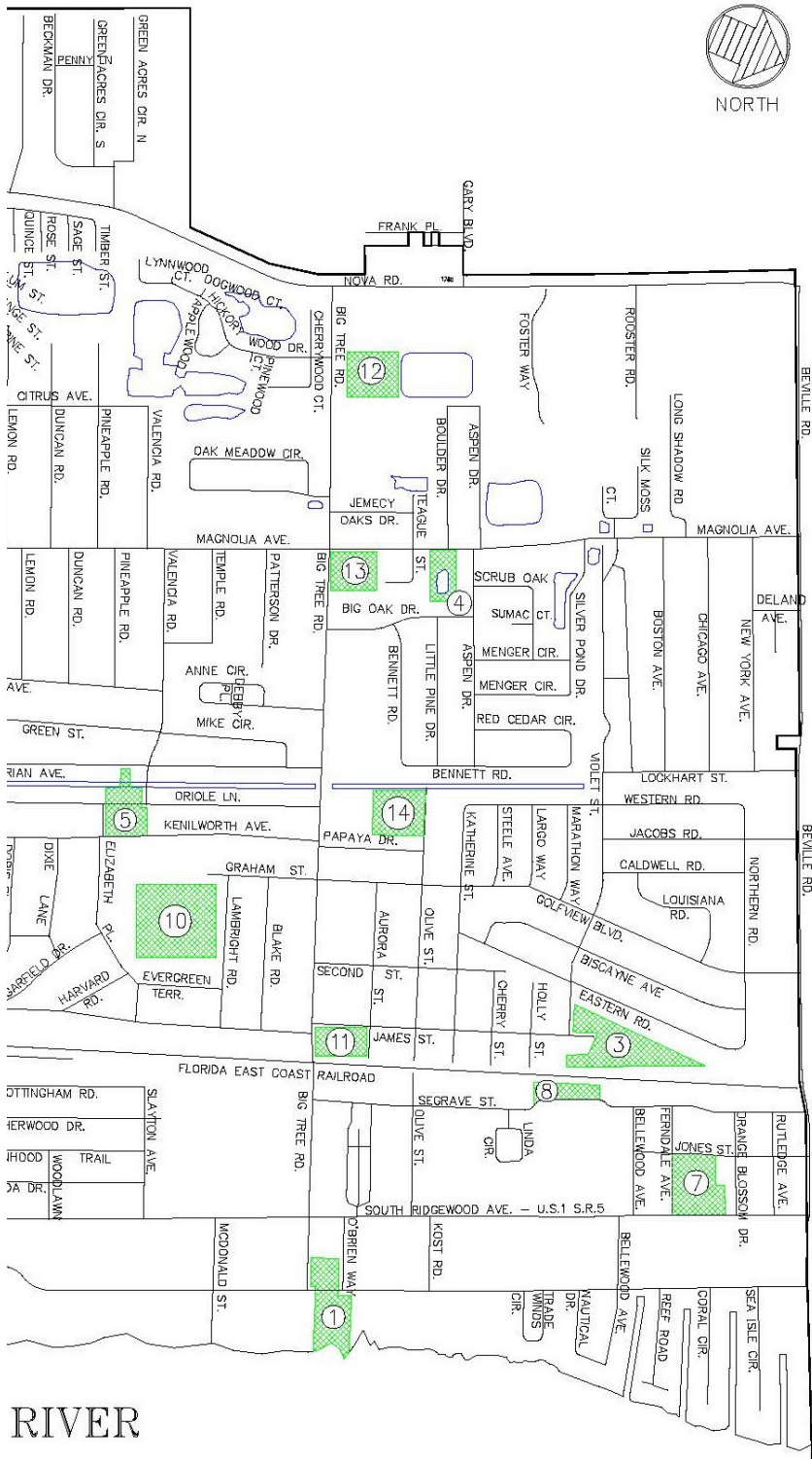
CITY OF SOUTH DAYTONA

LEGEND:

- 1 RIVERFRONT VETERANS PARK
- 2 REED CANAL PARK
- 3 JAMES STREET PARK
- 4 MAGNOLIA PARK
- 5 MELODIE PARK
- 6 NED WAGNER PARK
- 7 CITY HALL
- 8 PUBLIC WORKS
- 9 SUNSHINE PARK MALL
- 10 SOUTH DAYTONA ELEMENTARY SCHOOL
- 11 PIGGOTTE COMMUNITY CENTER
- 12 BLAINE O'NEAL PARK
- 13 CENTRAL PARK
- 14 SOUTH DAYTONA PARK OF HONOR



HALIFAX



RIVER

Frequently Asked Questions

How does AMI affect me?

AMI technology ensures that residents and businesses receive a more precise bill for their water usage – no more and no less. It is important to understand that some older water meters run slower and under-register water use as they age.

What can a customer do to offset the potential for increased usage through more accurate AMI meter readings?

The City of South Daytona has always strongly advocated for water conservation as we seek to protect our water resources in the area.

Registering your utility account on the resident portal will allow you to monitor consumption. This will allow you to track which activities register the most consumption.

How much will this upgrade cost me?

There is no cost to residents and businesses for the AMI upgrade.

How will AMI benefit me?

AMI reading will help by immediately identifying any irregularities in water usage, such as leaks.

Residents and Businesses will have access to the AMI web portal which allows easy access to information about your water consumption. This will include the ability to compare current usage to previous periods and set email and text alerts to achieve conservation goals.

Can I Access Daily Readings Online?

Yes, when the system is fully implemented in the Summer of 2024, residents and businesses will have the ability to access their daily water consumption online. The City intends to do a public awareness notice and publish instructions for online account access nearer to the completion date of the meter installation process.

How do you know the meter reading is accurate?

Water utilities all over the world are utilizing AMI technology, primarily because it provides timely water usage information. The reading at the meter is converted into a digital format using technology that has proven to be highly reliable and secure.

How will I know that you have my meter reading and not someone else's?

The water meter unit at your location (i.e. the endpoint) that sends your meter reading has a unique identifier that is transmitted along with the meter read and usage data. This unique identifier is compared electronically to your account record to ensure that the meter reading matches the meter assigned to your account.

Is my account information secure?

Your account information is secure. Data transmitted through the system is protected and proprietary communication protocols are used.

Frequently Asked Questions

Are there any potential health concerns with radio frequency signal?

No. The data transfer is through a standard radio signal, so the power of the radio frequency does not pose any health risk different than the wi-fi in your home, or cell phone. The technology selected by the City of South Daytona sends a signal that can be compared to a cellular text message. The products that make up the AMI system are stringently evaluated for safety and meet all standards established by the Federal Communications Commission (FCC), and Institute of Electrical and Electronics Engineers (IEEE).

Will the radiofrequency signal interfere with my television, computer, cordless phone, garage door, pacemaker or other electronic devices?

No. The technology operates as a very low-powered radio signal that is regulated by the (FCC) against interference. As such, it is unlikely that it will interfere with the operation of other electronic devices.

Will there be any difference in the delivery or quality of water after my meter upgrade?

No. You will continue to enjoy the same high-quality water you have come to expect from the City of South Daytona.

What if I have questions about the last meter read before my upgrade?

Digital photographs will be taken of the last meter reading on each existing meter that we replace, should any questions arise. The installer will provide these photographs to the City of South Daytona so that our utility billing staff will have this information available to answer any questions that might arise.

How is the installation done?

The City of South Daytona staff and the meter installer will locate the meter box containing your water meter and mark it with blue paint and a pin flag. For residents, replacing the water meter will require installers to briefly turn off the water service to your residence. This allows installers to remove the old meter and install a new one. Water service may be interrupted for commercial customers as well. When the new meter is installed, the installer will test the new AMI water meter to ensure that it is operating properly.

The installer will attempt to try and turn on an outdoor water spigot at each location following AMI meter installation to flush the system and re-establish pressure. For any customer that has experienced a water service interruption in the past, they know that these types of issues can occur on water service reconnection, but they should resolve quickly by flushing the system outside or inside for a short period of time.

When will my installation occur?

Installations will be completed systematically via a city-wide plan being developed by the installation team. We will notify residents and businesses prior to the field work associated with their meter replacement. At this time, work is scheduled to begin in June, 2023.

Frequently Asked Questions

How will I be notified of the installation?

For those with a standard water meter, the installer will place a door hanger at your location 48 hours before the installation is scheduled. The doorhanger will include information for the resident or business owner that they can utilize in the event of any questions or concerns following the installation.

How long will meter replacement take for most customer locations?

In most instances, installation should take less than thirty (30) minutes. Some installations may take longer but we do not expect any major water service interruptions in connection with this project.

What if I need to schedule my meter replacement because of an issue on the day the installer plans to be at my location?

The installer will be able to schedule a specific time if the situation necessitates such an approach. If you have any concerns or issues, contact Utility Billing at 386-322-3002.

What if I have general questions about the AMI meter installation project?

Contact the City about the AMI Smart Water Meter Project by emailing service@southdaytona.org or by calling 386-322-3002.

What if I have questions about my monthly City of South Daytona utility bill?

Contact the Utility Billing Service staff at 386-322-3002.



Use Clear Plastic Bags



Make Piles & Keep Separate from household garbage



Residential Yard Waste

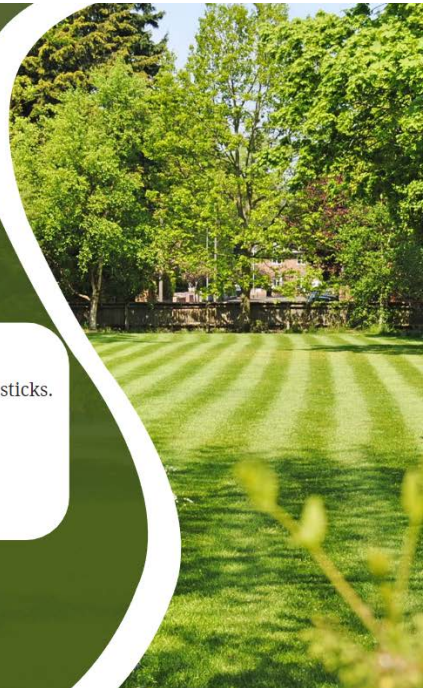
What you should do:

- ☒ Use Clear Plastic Bags for grass clippings, leaves and small sticks.
- ☒ Pile larger yard waste such as palm fronds and branches
- ☒ Keep separate from regular trash
- ☒ Place yard waste by the curb for Monday pick-up

QUESTIONS? 386-322-3080

 www.southdaytona.org

Make your lawn the envy of the neighborhood.





Parks and Recreation Director
Amy Zengotita
Phone: (386) 322-3070
Email: azengotita@southdaytona.org



Piggotte Community Center
504 Big Tree Road
South Daytona, FL 32119

Hours: Monday-Friday
8:00am-4:30pm

Parks and Recreation

Parks and recreation activities play a vital role in a community by increasing residential and commercial property values, promoting active lifestyles that improve health, creating gathering spaces that bring members of the community together and protecting our natural environment for future generations.

Whether you are visiting our beautiful city or are one of our residents we hope you take an hour of your day and visit one of our 9 parks and enjoy the mental and physical benefits while enjoying the natural environment around you. Again, welcome to our beautiful city, we hope you enjoy your time with us.

Sports

The City of South Daytona is proud of our recreational sport leagues that emphasize the development of the ideals of good sportsmanship, honesty, courage, and a sense of belonging. Every child is encouraged to play and have fun doing it. The City hosts two baseball leagues each year, in the spring and fall for ages 4-13 years old as well as youth soccer in the summer and flag football in the late fall/early winter. Follow us on Facebook at City of South Daytona Parks & Recreation for the most up to date information. All sports can be registered for on the City's website on the Parks and Recreation page.



Parks

With over 63 acres of parklands in South Daytona, there is something for everyone to enjoy. Nature parks, pavilion rentals, fishing piers, playgrounds, disc golf, boat ramps, kayak launch, walking trails, ball fields, grills, tennis, racquetball & basketballs courts, splash park and scenic lakes are available all through town. Reed Canal Park, James Street Park, and Riverfront Park each have rental pavilions for parties, visit the Parks and Recreation office to reserve one for your next gathering.

Riverfront Veterans Memorial Park

This 4.1-acre park located on South Palmetto Avenue has a public boat and kayak launch ramp, fishing pier, picnic pavilions, restrooms, a playground and a Veterans Memorial to honor those who served in the military. The park also is home to The Courts at Riverfront which include one LED lighted tennis court and two pickleball courts which are located on the west side of South Palmetto. Park hours are 7:00am to sunset.

Reed Canal Park

This popular 35-acre wooded sanctuary includes a fish-stocked lake, shell walking paths, restrooms, pavilions, dog park and a playground. The lake is surrounded by a concrete walking trail, fishing pier, restrooms, pavilions, parking, and a multi-purpose field. Dedicated in 1984, the park is used by the model sailboat club, area fishermen and offers a challenging 18-hole disc golf course. Reed Canal Park hosts the annual Halloween Drive-Thru Boo, BBQ & Bluegrass Festival, North Pole Drive-Thru, and Easter Egg Hunt. Located at 919 Reed Canal Road, park hours are 7:00am to dusk for the nature area and 7:00am to 10:00pm for the lake area.

James Street Park

Host to many youth activities this 5.6 acre park features a splashpad play area, two lighted four-wall racquetball courts, a lighted tennis court, press box/concession stand, pavilion, shaded playground, Youth Activity Center and restrooms. The Youth Activity Building located at the park is home to the winter, spring and summer break camps. Located at 1700 James Street, the park is open from 7:00am until dusk. Access to the splash area is offered from March 14 to October 31, from 10:00am to 6:00pm.

Magnolia Park

This park includes facilities for disabled and elderly visitors to fish in the small stocked pond and offers a playground, picnic tables, shaded seating, and a lighted pathway. The park is located at 1987 Magnolia Avenue with hours from 7:00am to dusk.

Ned Wagner Park

Located at 2801 Oak Lea Drive, this 2-acre park consists of an open play field, small playground, and outdoor basketball court. Park hours are 7:00am to dusk.

Reed Canal Stormwater Control Facility

This park includes a stocked pond for fishing, contemplation seating, and is a wonderful place for a picnic.

Visit Your City Parks



Reed Canal Park



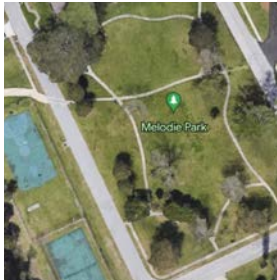
James Street Park



Magnolia Park



Ned Wagner Park



Melodie Park



Park of Honor



Blaine O'Neal Park



Central Park



Riverfront Park

Melodie Park

This 2.5-acre, scenic, green space is located at 2200 Oriole Lane off Big Tree Road. Amenities include a tennis court and an outside basketball court. Park hours are 7:00am to dusk.

South Daytona Park of Honor

Located at 755 Olive Street, the park offers a variety of gardens, benches and a lighted path, pavilion, and restrooms. The park honors those in the community who have made significant contributions to the City. Park hours are 7:00am to dusk.

Blaine O'Neal Park

An 11-acre park featuring a regulation size baseball field with a concession stand, restrooms, pavilion with picnic tables and grills, and a 3-acre lake with a lit fountain surrounded by a lighted shell walking path. Come enjoy this park located at 980 Big Tree Road, from 7:00am to dusk.

Central Park

A 2.5-acre park located at 1991 Magnolia Avenue offering an open space with small parking area, a concrete bike/jogging path, benches and picnic tables. Park hours are from 7:00am to dusk.

Piggotte Community Center

Located at 504 Big Tree Road, the center was completely renovated in 2022 and offers a conference room and reception hall with a catering kitchen. The Center is available to rent for parties, wedding receptions and meetings. This facility hosts a variety of recreation programs such as exercise classes, games and more. It is also the location of the Parks and Recreation administrative offices.



General Employee of the Year 2022
Suzanne Sorrell



Public Works

Public Works works for You. Public Works takes care of everything in the City Right of Way, Water, Sewer, Storm Drains, Mowing and Landscape Maintenance of City Property, Street Signs, Asphalt Pavement, and Sidewalks, and that's just the beginning. We're here through it all. When storms come, our dedicated professionals are here to make sure things keep working as best we can. During the storm we're monitoring the sanitary sewer lift stations and stormwater pump stations to do our best to keep them running. Often, our people are out in the wind and the rain when police and fire are not allowed to, trying to minimize flooding and sewer backups. And as soon as the winds die down, we're out there clearing downed trees and clearing the storm drains to get the roads open again so police and fire can get to where they are needed, so next time you're out and about and see some of our hard-working Public Works staff, give them a wave and a smile.

To report a pothole in the roadway, cracked or uneven sidewalk section, faded or crooked sign, water break, sewer backup, stormwater canal or ditch blockage, traffic signal outage, flooding, public property mowing request, roadside trash, dead animal in the right of way or road and sidewalk tree trimming, please call Public Works during normal business hours and a service technician will be dispatched to promptly correct the deficiency.

For sewer backups, please call the Public Works Department first so we can determine if the blockage is in the City's main line. If it is, the City will clear it free of charge. If it is located on the property owners' side, then we will notify the homeowner to hire a plumber to clear their line.



Steve Danskine, PE, CFMP

Public Works Facility
1770 Segrave St.
South Daytona, FL 32119

Hours: Monday-Friday
8:00am - 4:30pm

Phone:
(386) 322-3080

Email:
sdanskine
@southdaytona.org

For after-hours emergencies such as a water-line break or sewer backup, call (386) 323-3568 to have Public Works dispatched 24 hours a day, 7 days a week. We're on call to meet your needs.

The Department's five divisions are responsible for the design, construction, and maintenance of the City's infrastructure as follows:

Administration Division

Directs and coordinates the operational activities of the department including development and implementation of the City's Capital Improvement Program and coordination of services provided by other intergovernmental agencies. In anticipation of severe weather events, the administrative staff executes the City's Disaster Plan designed to preserve life and property. If a severe weather event should occur, the City's Debris Management Plan will be executed to assist residents and restore neighborhoods.

Fleet and Equipment Maintenance Division

Maintains and services all the City's fleet of vehicles and equipment.

Facility And Grounds Division

Maintains the transportation, and stormwater conveyance systems throughout the City. Tasks include asphalt repair, tree trimming and removal, sidewalk repair, sign management, stormwater inlet and pipe maintenance, street sweeping, pond and ditch maintenance, mowing, bridge maintenance, roadside trash collection, landscape installation, building maintenance, and curb repair.

Pump Station Maintenance Division

Maintains the City's sewer pump stations and stormwater stations. This maintenance includes all stationary equipment within the City such as generators and pumps at each station.

Utilities Division

Maintains the City's water distribution, sewer collection, and reuse irrigation systems. This includes water line repair, addressing sewer service line backups, reuse irrigation line repair, fire hydrant installation and repair, drinking water analysis, and water quality assurance. The City does not operate any treatment facilities as we purchase our water from and transfer our sewage to the City of Daytona Beach.

Report it Online: Use the Action Center on SouthDaytona.org to submit a General Comment or Question, or to register requests, complaints, or compliments.

REFUSE COLLECTION INFORMATION

Household Garbage City-wide: Monday & Thursday

Recycling Collection Days

From Big Tree North to Beville Road: Monday

Between Big Tree Road and Reed Canal Road: Thursday

From Reed Canal Road south to the City Limits: Monday

Yard Trash City-wide: Monday

REFUSE SERVICE INFORMATION

WastePro is the City's refuse collection contractor. The Public Works Department enforces the garbage collection contract. For complaints such as a missed service, please call us at (386) 322-3080 and we will resolve the problem. Residents are required to place all items for collection behind the curb by 7:00 a.m. on the scheduled pick-up day. Adjacent sidewalks must be kept clear of any obstructions such as containers or yard debris piles. Trash scavenging is prohibited in the City.

HOUSEHOLD GARBAGE

Household garbage should be containerized in garbage cans. Residents must provide their own garbage cans of a type commonly sold in stores, not to exceed 32-gallons and no smaller than a 20-gallon container. Our garbage contractor will not collect from improper containers. Substances which are harmful to the environment, such as gasoline, pesticides, and motor oil should not be disposed of in your garbage.

Appliances and other bulk items should be placed at the curb on the normal garbage collection day. Since a special truck is required to collect these items, they will be collected within 48 hours of the collection day.

Construction Debris must be small enough to be containerized in a garbage can or bag and must weigh less than 50 lbs. Collection of these items will be on the normal garbage collection day. If you have a large amount, these materials will require roll-off container service. The cost of this service will depend on the size of the roll-off container needed and can be arranged by calling the Utility Billing Department at (386) 322-3002. It is requested that you call three days in advance for this service.

Tires can be placed at the curb for collection on your normal garbage collection day. Eight tires per residence per year will be picked up free of charge.

Motor Oil will not be collected and must be disposed of at the Recycling igloo located outside of the Public Works facility (1770 Segrave Street). This igloo is accessible 24 hours a day, 7 days a week.

Automobile Batteries can be placed at the curb for collection on your normal garbage collection day. Two batteries per residence per year will be picked up free of charge.

Paint Cans will only be collected if they are empty. Empty cans maybe placed to the curb on your normal garbage collection day. Paint cans that are full or partially full must be taken to the Tomoka Landfill located at 1990 Tomoka Farms Road where they have a paint drop off station.

Hazardous Waste will not be collected. Please call the Tomoka Landfill at (386) 947-2952 for instructions on how to dispose of this type of waste.

YARD DEBRIS

Grass clippings and leaves must be containerized in garbage cans or trash bags. Larger items such as limbs must be placed in a pile behind the curb. There is no limit to how much yard debris you can place for collection. Large piles will be collected with a special truck within 48 hours of the collection day.

RECYCLING

Recycle bins are provided free of charge by calling Public Works at (386) 322-3080. Residents must place their recyclable materials in the provided recycle bins. To prevent littering, please place heavier items on top of light ones, such as newspapers, to keep them from blowing out of the container.

ACCEPTABLE ITEMS FOR RECYCLING:

- Paper materials such as: newspapers, phonebooks, junk mail, magazines, and cardboard boxes that have been broken down.
- Aluminum and Steel Cans.
- Plastic containers; coded 1 through 7 including prescription Bottles.

NOT ACCEPTABLE FOR RECYCLING:

Styrofoam, Plastic Bags, Pizza boxes, Glass

ADDITIONAL UTILITY SERVICES:

ELECTRIC

Florida Power & Light Company (FPL) provides the electrical service to all our residents. To report a power outage, streetlight problem, or if you need trees trimmed from within the service lines, please call FPL at 800-4OUTAGE.

CABLE & TELEPHONE

Cable and Telephone Service are provided by private entities such as Spectrum Networks, MetroNet & AT&T. To report an outage or service problem, please contact your provider by telephone or mobile app. AT&T at (800) 432-1424, MetroNet at (877) 386-3876 or Spectrum at (855) 707-7328

NATURAL GAS

TECO Peoples Gas provides natural gas service to some of our residents. To report a natural gas outage or service problem, please contact TECO at (877) 832-6747 (TECO-PGS).

Police Department

South Daytona Police Station
1672 S. Ridgewood Avenue
South Daytona, FL 32119

Dispatch: (386) 323-3568

Records/Admin/Investigations:
(386) 322-3030



Chief Mark Cheatham

Police Station
1672 S. Ridgewood Ave.
South Daytona, FL 32119

Office: (386) 322-3030

Email: mcheatham@southdaytona.org



The South Daytona Police Department is a full-service law enforcement agency with a sincere interest in the safety and security of South Daytona's residents and visitors. The Police Department strives to maintain a relatively low crime rate and relies heavily on our citizens' participation and involvement. Since there is no crime-free community, the Police Department sponsors various crime prevention and citizen education programs to teach you how not to become a victim. Remember, South Daytona is your community and we encourage you to become involved. If you need our services, the Police Department Patrol Division is working 24 hours a day, 7 days a week dispatched through the Communications Center of the Volusia County Sheriff's Office. The support staff, administration, records, and investigative divisions are available during business hours.

*Call dispatch when you need an officer dispatched to your home for non-emergencies such as; animal control, make a report, after-hours water problems, or any non-priority questions or concerns.

ACCREDITATION

The South Daytona Police Department was first awarded "accredited status" by the Commission for Florida Law Enforcement Accreditation on February 6, 2002, during a formal recognition ceremony. Since then, the South Daytona Police Department has been re-accredited seven additional times; 2005, 2008, 2011, 2014, 2017, 2020, and 2023. During the 2020 re-accreditation process the Department was given the coveted "excelsior agency" status. This is only granted to those agencies who have completed 5 three year accreditation cycles with no deficiencies. During the 2023 re-accreditation process, the Department was awarded a 2nd "excelsior agency" status for continuing to operate with no deficiencies and adhering to police standards at the highest level.

Police Department Website

Our Department website was recently revamped to make it more user friendly and added links to those services our residents and citizens commonly utilize. This includes making appointments for fingerprint services, traffic concerns, procedures for obtaining reports, and a multitude of other informative facts. It has not only made making appointments and accessing services more convenient, but it is one of several communication platforms we use to keep residents informed of current police procedures and programs. (www.southdaytona.org).

Social Media Communication

The Police Department utilizes several social media platforms to keep current and relevant information flowing. Twitter is used to give small quick current event updates on issues such as road blockage, ongoing criminal activity, school lockdowns, etc. Facebook is also used as more of our long-term events or program notices. Please follow both of these as they will keep you up to date and in the loop of current events.

Traffic Complaints and Patrol Requests

In an effort to provide a greater police presence in the city, an online Requested Patrol link is a new tool for the Citizens of South Daytona. Once a request is made, Officers and their Supervisors will be notified of a request for heavy police presence on a designated street. The citizens will also be able to monitor the number of times officers are patrolling the requested area. The Requested Patrol link can be found on the City's web page at southdaytona.org. Select the Police Department from the Government pull-down and click the Requested Patrol link.

E-Commerce/Child Safe Exchange

The South Daytona Police Department has dedicated three parking spaces in front of the Police Department as a Safe Exchange Zone. The designated zone is under 24/7 video surveillance and allows the public to conduct:

- Child custody exchanges
- Face to face online sales
- Meetings where one feels the need for recorded video surveillance security.

Unlicensed / Inoperative Vehicles

City Ordinances prohibit the storage of unlicensed or inoperative vehicles in residential areas unless they are in an enclosed garage. Vehicles found to be in violation will be posted, and then towed, if not brought into compliance. Code Enforcement may act and levy additional fines or bring the violation before a special magistrate.

Vacation House Checks

Residents may request special Police patrol checks for up to 30 days while on vacation. Stop by the Police Department front lobby and fill out a card to request this service.

Bicycle Registration

Though no longer required, this is a free service to our residents. It is available at the Police Department and can assist in the return of a bicycle should it become misplaced or stolen.

Golf Cart Program

In 2009, the City Council approved a pilot program that authorized the personal use of golf carts on City streets within a select area of our city. All of the golf carts must be street legal; the driver must have a driver's license, proof of insurance and the cart must be registered with the City. The inspection and registration are done by contacting the Police Department. The registration form and a complete list of the rules can be found in the police department lobby.

Please obey all traffic laws and do not allow unauthorized individuals to operate your golf cart. Drivers must respect other motorists by traveling as far to the right of the roadway as is safely possible and protect pedestrians by not driving on the sidewalks. Failure to comply with City or State law may result in the issuance of a traffic ticket and/or the revocation of the golf cart registration and permission to drive on City streets.

Golf cart operators are required to follow all standard motor vehicle laws and city ordinances. When not in use golf carts must be properly parked in driveways, garages, and designated parking spaces.

Alarm Systems

Home and business alarms are a tremendous crime deterrent. However, fines will be levied against businesses or homeowners who have more than 3 repeated false alarms within six months.

Doorbell Cameras & Security Cameras

The Police Department has joined the RING doorbell camera social community. With the homeowners' permission, this allows us to share information and view camera footage of crimes that have been or are being committed. It has been a very effective tool to catch criminals in the act! The Police Department has also worked with other security camera vendors who are making it more and more convenient for residents and police to share a video of incidents occurring in the community.

Crime Mapping E-Mail Alerts

You can register to receive e-mail alerts about crime activity in your neighborhood by going to the City's web page at southdaytona.org. Select Police Department from the Government pull-down menu, select Public Records, then click on Crime Mapping Link for South Daytona and Surrounding Area at the bottom of the page. Enter your address to see nearby activity. Click on the red Crime Alerts button to sign up. Because of our City's small geographical size, select the smallest distance that is meaningful, as a larger radius will include crimes in neighboring cities.

Crime Prevention Speakers

The Police Department has well-versed Police Officers who are available to address local groups, clubs, civic organizations, and schools to discuss the latest criminal trends and problems along with finding viable solutions.

Security Surveys

The Police Department has trained personnel who will come out and inspect your home or business and recommend security improvements. With technology advancing so quickly residents can strengthen the security of their home in a variety of ways that are done with little cost.

Youth Programs

Area children are afforded an opportunity to learn from and interact with South Daytona police officers through multiple programs. The schools have field trips at different times to the Police Department and kids can see the inner workings of the Police Department.

In the Spring, the South Daytona Police Department sponsors a kids fishing tournament. This tournament allows kids (ages 5-12) to meet and fish with police officers while competing for prizes. This event is made possible by the generous donations from our local businesses.



Citizens Alert/Neighborhood Watch

The South Daytona Citizens Alert Council, Inc., in existence since 1980, is an organization of individuals and businesses that support the City of South Daytona Police Department and our community in a cooperative effort to help prevent crime through neighborhood watch, citizen awareness, and crime prevention programs.

The group has also expanded its involvement to include activities with the Fire Department, the Parks & Recreation Department and holds annual events such as the National Night Out Against Crime, National Crime Prevention Month, and a BBQ fundraiser. Citizen's Alert has raised an average of \$5,000 per year for the past 30 years, which helps fund special needs and programs of the various departments. The group has also co-sponsored a grant funding of bulletproof vests for the police officers. Meetings are on the first Thursday of the month at the Piggotte Center. Membership is open to all city residents and business owners. Associate membership is also available to those that don't live in South Daytona. Active participation is invited and appreciated. Call (386) 322-3030 for more information.

Citizens Patrol

Serving as additional "eyes and ears" in our community this group of trained volunteers drive marked "Citizens Patrol" cars equipped with a mobile police radio while "watching over" our community and reporting criminal activity. Citizen's Patrol also provides traffic assistance at crash scenes, conduct speed and safety belt awareness programs, and serve as ambassadors in local parades. Call (386) 322-3030 for more information.

License Plate Readers (LPR)

The Police Department continuously strives to utilize the most current technologies for crime prevention and currently utilizes multiple license plate readers throughout the city. The use of license plate reader technology assists officers in reading vehicle license plates and comparing the captured information to databases to identify stolen license plates or vehicles, wanted persons/vehicles, as well as help recover missing or lost loved ones who may be suffering from a mental illness. This has been an extremely successful program.



Crime Stoppers

The Police Department works with Crime Stoppers, a countywide program that will take your information on any criminal activity and you may be eligible for a reward up to \$1,000. Crime Stoppers can be contacted at 1-888-277-TIPS or www.westopcrime.com.



No Regrets When You DRIVE WITH CARE

- Stop for pedestrians crossing at every intersection.
- Stop before turning right on red.
- Look in all directions before making a turn.
- Do not pass a vehicle that is stopped for pedestrians.
- Obey the traffic laws, signals and speed limits.



Funded by PDOT

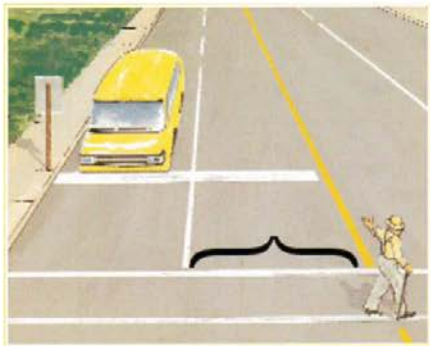
Pedestrian Safety Laws

Drivers: Protect pedestrians and bicyclist at crosswalks and when traveling through our City by:

Coming to a complete stop at the stop line.



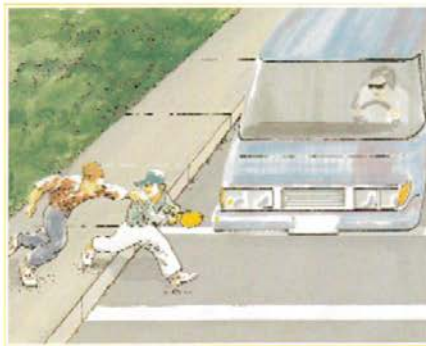
Waiting until the walker/biker has crossed at least one lane beyond yours before proceeding.



Never passing stopped vehicles at a stop.



Being alert for children.
They often dart out into traffic.



WATCH FOR PEDESTRIANS

Always take caution when driving on our roadways! Although we have various pedestrian crosswalks throughout, remain cautious for those crossing NOT at a cross walk.



Fire Department

South Daytona Fire Station
1672 S. Ridgewood Ave.
South Daytona, FL 32119

Phone: (386) 322-3030



Chief John Brant

South Daytona Fire Station
1672 S. Ridgewood Ave.
South Daytona, FL 32119

Office: (386) 322-3030

Email: jbrant@southdaytona.org



Mission/Vision and Core Values

The South Daytona Fire Department's mission is to save lives and protect property through dedicated service and professionalism.

It is the vision of South Daytona Fire Department to be one of the leading fire departments in emergency services. We will continuously move forward in efficiency through frequent training and education. We strive to deliver quality emergency life safety services with the highest level of integrity, commitment, teamwork, and community engagement. It is our promise to meet the growth of our community by promptly and professionally serving their needs through pride, dedication, and excellence.

The South Daytona Firefighters stand behind their core values: Integrity and Honesty, Professional Excellence, Positive Servant Attitude, Humility, Initiative, Compassion, Diversity, Accountability, Teamwork, and Safety.

The South Daytona Fire Department is a full-service agency. The duties of the Fire Department are divided between fire suppression, emergency medical services, fire prevention, and community outreach.

Fire Suppression

The quality of our fire service is reflected in our current Insurance Service Office (ISO) rating of 2. The ISO grades the fire department to provide ratings for residential and commercial property fire insurance, with a ranking from 1 to 10. Only 6% of all fire departments in the U.S. have a rating of 2 or less, with only 114 departments holding the same classification in Florida.



Firefighter of the Year 2022
Steven Evancho

Emergency Medical Services

Providing emergency medical response with advanced life support. Providing advanced life support directly brings citizens the most up-to-date lifesaving equipment and medication.

Community Outreach

The Fire Department is very proactive in the community, with many programs geared toward making South Daytona a quality City where residents feel safe to work and reside. There are many specific services available to the public through the Fire Department. The following are just some of those services:

Blood Pressure Check

Residents are encouraged to stop by the Fire Department for a free blood pressure check. We will record it on one of our "Blood Pressure Record" cards to carry in your wallet.

C.P.R. Training

S.D.F.D. Paramedics are certified C.P.R. instructors who provide Health Care Provider and Friends and Family classes. Call for options.

In-Home Fire Safety Inspection

The Fire Department will do a walkthrough of your home with you, looking for fire/safety hazards and making corrective recommendations.

Group Tours of the Fire House and Fire Prevention Education

Schools, daycares, and Civic Groups are invited to schedule field trips to the fire station in October for "Fire Prevention Month."

Smoke Alarm Program

Homeowners of a single-family or mobile home can receive a free maintenance-free 10-year smoke alarm.

Residential Knox Box

The "Knox Box" is a lock box installed outside the residence. The homeowner's key is placed inside, and only the fire department can open the "Knox Box." This box enables firefighters to access a secure key to unlock doors, allowing emergency access when the occupant is unable to unlock the door.

Community Emergency Response Team (C.E.R.T.)

The City maintains a C.E.R.T. team. Anyone interested in the training to become a member should call the Fire Department at (386) 322-3033 for more information.

Medical Sharps Container Program

Call (386) 322-3030 for details on the free container exchange program.

Fire Extinguisher Classes

The Fire Department will come to your business and conduct training on the correct procedures for using a fire extinguisher.

Fire Inspection

The South Daytona Fire Inspector provides fire inspections for all new and existing businesses to ensure compliance with City and State regulations and help provide a safer environment for our community.

City Meetings

South Daytona City Council meets monthly on the 2nd Tuesday of the month at 6:00 p.m. in the City Council Chambers located at the Municipal Complex, 1672 S. Ridgewood Ave. The meetings are also broadcasted live on the City's Facebook Page, www.facebook.com/CityOfSouthDaytona.

Code Enforcement Special Master Hearings are monthly on the 2nd Thursday of the month at 9:00 a.m. in the City Council Chambers located at the Municipal Complex, 1672 S. Ridgewood Ave.

The Planning & Appeals Board meets monthly on the 3rd Wednesday of the month at 6:00 p.m. in the City Council Chambers located at the Municipal Complex, 1672 S. Ridgewood Ave.

The Planning & Appeals Board currently serves as the Parks, Recreation, and ADA Advisory Board and meets quarterly (July, October, January and April).

**Want to make
a difference?**

Serve on a City Board...

If you are interested in volunteering,
please contact Becky
at 386-322-3014 or
bwitte@southdaytona.org.



Other Elected Officials

Volusia County Council

County Council Chair Jeff Brower, (386) 736-5920
jbrower@volusia.org

At-Large, Councilman Jake Johansson, (386) 736-5920
jjohansson@volusia.org

District 2, Matt Reinhart, (386) 736-5920
mreinhardt@volusia.org

District 1, Councilman Don Dempsey, (386) 736-5920
ddempsey@volusia.org

Vice Chair, District 3, Councilman Danny Robins, (386) 736-5920
drobins@volusia.org

District 4, Councilman Troy Kent, (386) 736-5920
tkent@volusia.org

District 5, Councilman David Santiago, (386) 736-5920
dsantiago@volusia.org

Sheriff Mike Chitwood, (386) 254-4689
Web Site: www.volusiasheriff.org

Supervisor of Elections Lisa Lewis, (386) 736-5930
Web Site: www.volusiaelections.org

Property Appraiser Larry Bartlett, (386) 254-4601
Web Site: www.vcpa.vcgov.org

Tax Collector Will Roberts, (386) 254-4610
Web Site: www.vctaxcollector.org

Clerk of the Circuit Court Laura E. Roth, (386) 736-5915
Website: www.clerk.org

Volusia County Courthouse, (386) 822-6400

State Attorney R. J. Larizza, (386) 239-7710

Public Defender Matt Metz, (386) 239-7730

Florida Elected Officials

State Officials Serving South Daytona

Governor Ron DeSantis, (850) 717-9337

GovernorRon.Desantis@eog.myflorida.com

State Senator Travis Hutson (District 7), (850) 487-5007

District Office: 4875 Palm Coast Parkway NW, Suite 5

Palm Coast, FL 32137

Local Phone Number: (386) 446-7610

State Senator Tom Wright (District 8), (850) 487-5008

District Office: 4606 South Clyde Morris Blvd, Suite 2-J

Port Orange, FL 32129

Local Phone Number: (386) 304-7630

Tom Leak (District 28), (850) 717-5028

District Office: 1540 Cornerstone Blvd

Daytona Beach, FL 32117

Local Phone Number: (386) 238-4865

Federal Officials Serving South Daytona

United State Senator Marco Rubio

Phone: (202) 224-3041

Web Site: www.rubio.senate.gov

Local Office: 201 South Orange Avenue, Suite 350

Orlando, FL 32801

Local Phone Number: (407) 254-2573

Toll Free in Florida: 1-866-630-7106

United State Senator Rick Scott

Phone: (202) 224-5274

Web Site: www.rickscott.senate.gov

Local Office: 225 East Robinson Street, Suite 410

Orlando, FL 32801

United State Representative Michael Waltz

Phone: (202) 225-2706

Web Site: www.waltz.house.gov

Local Offices: Port Orange City Hall

1000 City Center Circle, 2nd Floor

Port Orange, FL 32129

Local Phone Number: (386) 238-9711

Voter Registration

To register to vote, contact Supervisor of Elections Lisa Lewis at (386) 736-5930.

Schools

For information with regard to schools and bus schedules in your area for elementary, secondary and exceptional students, contact the Volusia County School Board, (386) 734-7190 or visit www.vcsedu.org

Local Schools:

South Daytona Elementary School
60 Elizabeth Place, South Daytona
(386) 322-6180

Sugar Mill Elementary School
1101 Charles St, Port Orange
(386) 322-6171

Warner Christian Academy
1730 S. Ridgewood Avenue, South Daytona
(386) 767-5451

Campbell Middle School
625 S Keech St, Daytona Beach
(386) 258-4661

Silver Sands Middle School
1300 Herbert St, Port Orange
(386) 322-6175

Atlantic High School
1250 Reed Canal Road, Port Orange
(386) 322-5600

Area Colleges:

Bethune-Cookman University
640 Dr. Mary McLeod Bethune Blvd., Daytona Beach
(386) 481-2000

Daytona State College
1200 W. International Speedway Blvd., Daytona Beach
(386) 506-3000

Embry-Riddle Aeronautical University
600 South Clyde Morris Blvd., Daytona Beach
(386) 226-6000

Community Services

American Red Cross	(386) 226-1400
Better Business Bureau	(407) 621-3300
Bus Service - Votron	(386) 761-7700
Chamber of Commerce	(386) 761-1601
Crime Stoppers	(800) 222-TIPS
Driver's License	(386) 238-3140
Emergency Management- Volusia County	(386) 258-4088
Federal Bureau of Investigation	(386) 252-0463
Florida Department of Law Enforcement	(850) 410-7000
Florida Fish and Wildlife	(850) 488-4676
Florida Highway Patrol	(386) 736-5350
Florida Power and Light	(800) 4-OUTAGE
FWC-Report Violations/Injured Wildlife	(888) 404-3922
Health Department (Volusia)	(386) 274-0500
License Tags and Titles	(386) 254-4610
Mosquito Control	(386) 239-6516
Poison Control Center	(800) 222-1222
Property Appraiser (Daytona)	(386) 254-4601
Social Security Administration	(800) 772-1213
Taxes- Income- IRS	(800) 829-1040
Teco Peoples Gas	(877) TECOPGS
Telephone AT&T Residential	(800) 288-2020
TV Cable -Spectrum	(386) 760-9950
United Way	(386) 253-0564
Vehicle Registration	(386) 238-3140
Veterans Administration	(386) 254-4646
Veterans Clinic	(386) 323-7500
Volusia County	(386) 257-6000
Volusia County Sheriff's Office	(386) 254-4689

Hurricane and Disaster

(HURRICANE SEASON JUNE 1 - NOVEMBER 30)

The City of South Daytona has an up-to-date Hurricane Preparation/ Recovery Plan and each household and business should do the same. You can protect yourself and cope with disaster by planning ahead. Knowing what to do is your best protection. Even if you have physical limitations, you can still protect yourself by having a plan so you can respond quickly and efficiently to an emergency. Plan and practice the best escape routes from your home. Post emergency phone numbers near the phone. Have someone who will call and check on you in the event of an emergency. Listen to daily weather forecasts during hurricane season and know your designated Emergency Alert System stations. Pack emergency supplies, to last for at least three days, before disaster hits. Store in an easy to carry container.

Emergency Kit

Make sure your emergency kit is ready to go!

- ✓ First Aid Kit
- ✓ Whistle (to call for help)
- ✓ Flashlight & extra batteries
- ✓ Cash & credit card
- ✓ Battery powered radio & weather radio
- ✓ Cellphone charger (solar/battery powered)
- ✓ 3-day supply of water/non-perishable food (for each family member including pets)
- ✓ Change of clothes/shoes for each family member
- ✓ Prescription medicine & special needs items



NWSMobile



weather.gov/mob

Go online to Volusia County Emergency Management and click on the CoderED logo to receive alerts and click on the SERT logo to register for the Special Needs Shelter Program. Sign up for South Daytona Connect at www.southdaytona.org.

FAQ's

Q: Can I get a smoke detector from the fire department?

A: If you do not have a working smoke detector near the sleeping areas of your home, the Fire Department will come to your home and install one (1) free 10-year battery smoke detector. If you reside in a rental, the landlord is responsible by fire codes to ensure you have working smoke detectors. Call the Fire Department at (386) 322-3033.

Q: How do I rent a pavilion at one of the parks?

A: All pavilion rentals must be reserved at the Piggotte Community Center, 504 Big Tree Road. Monday through Friday, 8:00-4:30. The rental fee is \$30 for a three (3) hour period.

Q: How do I get fingerprints done?

A: Fingerprints can be obtained at the Police Station, please visit the City's website (www.southdaytona.org) to make an appointment. Photo ID required. Must sign fingerprint card in front of PD employee. Cost to residents: \$5 per card. Non-residents: \$10 per card.

Q: How do I get a residential Knox Box?

A: For any resident who lives in a single family home and has any medical conditions that makes them prone to falling, the Fire Department has residential Knox Boxes for loan. These small metal boxes contain your door key that only our Fire Department has access to. The boxes are attached to an outside door. In cases of a fall and the occupant can't get to the door to allow help to enter, rescue crews can retrieve the door key. No deposit is required. Call (386) 322-3033 to inquire on availability.

Q: What are the Piggotte Center rental rates?

A: Weekdays: \$55 per hour for the Reception Hall and \$45 per hour for the conference room. Weekends: \$300 for the first hour and \$150.00 for each additional hour for the entire building. We offer a 50% resident discount on the total rental cost (resident must be homesteaded and proof is required). All rentals require a \$300 security deposit. There is a \$100 fee if alcohol will be available for any scheduled rental. For more information contact Parks and Recreation at (386) 322-3070.

Q: What repairs/construction requires a permit?

A: Most activities require a permit. Roofs, plumbing lines, electrical, exterior doors, windows, room additions, central heat and air, aluminum structures (soffit, siding and fascia) and driveways. This list is not comprehensive, call (386) 322-3017 to ask about your project.

Phone Numbers

Who do I call?

Water & Sewer Billing: New Service, Shut-offs & Billing	(386) 322-3002
Parks & Recreation: Classes, Special Events, Youth Sports, Facility Rentals	(386) 322-3070
Code & Community Development: Code Questions, Reporting and Enforcement, Building & Sign Permits, Business Tax, Licenses, Garage Sale Permits	(386) 322-3020
Public Works: Trash & Recycling Questions Street Light Out Street Sweeping Request Tree Trimming over Road Request Storm Water Drainage	(386) 322-3080
Water/Sewer Emergency: Monday-Friday (8:00 am to 4:30 pm) (Line Breaks and Sewer Backups)	(386) 322-3080
Water/Sewer Emergency: Weekends & After Hours	(386) 323-3568
Police Dispatch (Non-emergency):	(386) 322-3030
Police (Non-emergency):	(386) 323-3568
Records, Investigations and Inquiries:	(386) 322-3030
Register Golf Carts:	(386) 322-3030
Pet Licenses:	(386) 322-3030
Parking Regulations and to Report Violations:	(386) 323-3568
Request officer response (non emergency):	(386) 323-3568
Animal Issues:	(386) 322-3014
Fire (Non-emergency):	(386) 322-3033
Mosquito Control:	(386) 239-6516
Other: General City Hall Phone Number	(386) 322-3000

EMERGENCIES DIAL 911



Extra copies are available at City Hall.
1672 S. Ridgewood Avenue, South Daytona.



CITY OF SOUTH DAYTONA
P.O. BOX 214960
SOUTH DAYTONA, FL 32121-4960

"Presorted"
Standard
U.S...Postage
Paid
Permit #357
"Daytona Beach, FL"

Postal Customer
South Daytona, FL 32119



Magnolia Park